



ESCAPES CONCIERGE APPLICATION FORM

All sections must be completed to submit this application to the Escapes Concierge Committee. Membership to Escapes Concierge service is not guaranteed until this application is approved.

We pride ourselves on our data confidentiality. Your information will be kept secure and will never be disclosed to a third party at any time.

APPLICANT INFORMATION

FIRST NAME: _____ FAMILY NAME: _____

DATE OF BIRTH: _____ NATIONALITY: _____

ADDRESS OF PRINCIPAL RESIDENCE: _____

CITY: _____ COUNTRY: _____ ZIP/ POSTAL CODE: _____

TELEPHONE + (country code): _____ MOBILE + (country code): _____

PRIMARY EMAIL: _____

PROFESSIONAL INFORMATION

COMPANY NAME: _____

DESIGNATION: _____

ADDRESS: _____

CITY: _____ COUNTRY: _____ ZIP/ POSTAL CODE: _____

PERSONAL ASSISTANT

NAME: _____

TELEPHONE + (country code): _____ MOBILE + (country code): _____

EMAIL: _____

SPOUSE INFORMATION

FIRST NAME:_____ FAMILY NAME:_____
DATE OF BIRTH:_____ NATIONALITY:_____
TELEPHONE + (country code):_____ MOBILE + (country code):_____
EMAIL:_____
ANY FURTHER INFORMATION:_____

SPOUSE PROFESSIONAL INFORMATION

COMPANY NAME:_____
DESIGNATION:_____
ADDRESS:_____
CITY:_____ COUNTRY:_____ ZIP/ POSTAL CODE:_____

FAMILY MEMBER 1

FIRST NAME:_____ FAMILY NAME:_____
DATE OF BIRTH:_____ NATIONALITY:_____
RELATION TO PRINCIPAL MEMBER:_____ MOBILE + (country code):_____
ANY FURTHER INFORMATION:_____

FAMILY MEMBER 2

FIRST NAME:_____ FAMILY NAME:_____
DATE OF BIRTH:_____ NATIONALITY:_____
RELATION TO PRINCIPAL MEMBER:_____ MOBILE + (country code):_____
ANY FURTHER INFORMATION:_____

FAMILY MEMBER 3

FIRST NAME:_____ FAMILY NAME:_____
DATE OF BIRTH:_____ NATIONALITY:_____
RELATION TO PRINCIPAL MEMBER:_____ MOBILE + (country code):_____
ANY FURTHER INFORMATION:_____

TERMS & CONDITIONS

The Escapes Concierge Membership is available to the following as set out below:

An accepted member who has successfully applied to Escapes Concierge Membership.

(‘You’ ‘Your’ or the ‘Member’ for the purposes of this service description and the ‘Rules of Use’)

The Concierge Service is provided subject to the Rules of Use set out below. Please keep this service description and the Rules of Use for future reference as together they constitute the terms and conditions which form a contract between You and Escapes (‘We’ or ‘Us’).

As a Member, You agree to abide by the following terms and conditions when using the Service (including all orders for goods and services from a Supplier offered by the Concierge Manager (the ‘Supplier’).

We reserve the right to change or amend this benefit by giving You at least 30 days’ notice. We will only do this due to one of the reasons set out in the Terms and Conditions.

Description of the Concierge Services available:

- Reservations
- VIP Access
- Travel
- Villas
- Luxury Transportation
- Fashion
- Art
- Health & Wellness
- Entertainment

If You wish to use the Concierge service, You should contact your Concierge Manager on their direct mobile number provided at the time of signing up.

Information Services:

Where any Service comprises of the supply of information, whilst every effort will be made to ensure that all information supplied is correct, the Concierge Manager is reliant on many information sources outside of Our control and We are not liable for the accuracy of this third party information provided. The Concierge Service Provider will make reasonable efforts to ensure that You are provided with accurate information. The availability of information may vary dependant on the country requested.

ESCAPES | TERMS & CONDITIONS

Rules of Use:

1. Your right to use this service is exclusive to You. You are responsible for ensuring that no one else uses this privilege. You are required to provide accurate details when using this service.
2. You may request information, services, benefits or products. The Concierge Service Provider has the absolute discretion not to provide or make any requested arrangement if in their opinion, the provision of such services would be contrary to any laws or regulations or if such services or the provision of any such services is immoral or unethical.
3. The services provided exclude the provision of household services e.g. collection of dry-cleaning, grocery shopping etc. The Concierge Manager will explain if a service cannot be provided to You.
4. The Concierge Manager will contact You, via the contact details provided by You, as to the availability of any of the services You have requested to be sourced. The Concierge Service Provider shall not be liable to You, if it is not able to source any of the services You have requested for or if there is any delay in sourcing any such services for You.
5. You agree that the sale of any tickets for any event is final and that there are no refunds or cancellations after You have purchased Your tickets. In the event of show cancellations directly by the artist/promoter; any refund is subject to the discretion of such artist/promoter and We are not liable to You for any such refunds or any losses, damages or liabilities suffered by You as a result of such cancellations.
6. Unless stated otherwise, You are required to make payment for all the services You ordered or requested through the service upon the acceptance of Your order by the Supplier. Any additional associated costs or Supplier expenses incurred in the sourcing, provision, or the delivery of the services shall also be paid for by You.
7. Your contract for the purchase of products or services is made directly with the relevant Supplier only. We hereby disclaim any and all liability for any act or omission of any Supplier or any loss incurred by You as a result of any act or omission of a Supplier or use of any product or service provided by a Supplier whether or not arranged through Us.
8. Services may not be available in all countries. For instance, restrictions may apply where a country is involved in an international or internal conflict, the existing infrastructure is deemed inadequate to support service or where applicable law prohibits or restricts Us from providing or arranging for such services.
9. Subject to local privacy and data protection laws in processing telephone conversations, as part of the fulfilment of the services requested, the Concierge Manager will record the telephone conversation. This will be retained for a period of 6 months for the exclusive purposes of security, monitoring, quality assurance and the training of staff.
10. You understand and agree that in order to provide fulfilment of the concierge services requested, information about You may be transferred locally or internationally. In all cases, We shall respect the applicable privacy and data protection laws in processing such data and information.
11. All services are subject to the cancellation policies of the Suppliers.

SIGNATURES

☐ I have read and acknowledged the Escapes Concierge Services Terms and Conditions and agree to be bound by them.

SIGNATURE OF APPLICANT: _____ DATE: _____

PAYMENT INFORMATION

PAYMENT AED/ USD: _____

UPON CONFIRMATION OF YOUR APPLICATION, YOU WILL BE ASKED TO SETTLE THE MEMBERSHIP FEE BY EITHER OF THE FOLLOWING OPTIONS:

1. BANK TRANSFER

A. AC Title: ESCAPES DMCC

AC# 0515203252301

IBAN: AE270260000515203252301

SWIFT: EBILAEAD

Currency: AED

BANK: Emirates NBD

B. AC Title: ESCAPES DMCC

AC# 0515203252302

IBAN: AE970260000515203252302

SWIFT: EBILAEAD

Currency: USD

BANK: Emirates NBD

2. CREDIT CARD

a. A secured link can be emailed to you with step-by-step instructions on how to settle your membership fee by entering your credit card details through a secured network.

b. Alternatively we can call you with a secured telephone line and accept your verbal authentication and card number to charge the membership fee to your credit card.

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FOR INTERNAL USE:

☐ APPLICATION HAS BEEN APPROVED CLIENT NUMBER: _____

NOTES (FOR OFFICIAL USE ONLY): _____

CONTACT INFORMATION

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+971 52 469 6664

CONCIERGE@ES-CAPES.COM



[PRIVATE AND CONFIDENTIAL]